



Delivery Policy

1. General Information

All orders are subject to product availability. If an item is not in stock at the time you place your order, we will notify you and refund you the total amount of your order, using the original method of payment.

2. Delivery Location

Items offered on our website are only available for delivery to addresses or public locations in main towns on the island of Hawai'i. Some acceptances may be made to deliver to customer's residences depending on the circumstances; however, it must be approved by management. Any shipments outside of the island of Hawai'i are available through Young Brothers – please refer to our shipping policies.

3. Delivery Time

An estimated delivery time will be provided to you once your order is placed even though a time has been selected on our website. This is due to mapping and coordinating other deliveries for the same day and map. Delivery times are estimates and commence from the date of shipping, rather than the date of order. Delivery times are to be used as a guide only and are subject to the acceptance and approval of your order.

Unless there are exceptional circumstances, we make every effort to fulfill your order within [2] business days of the date of your order. Business day means Monday to Friday, and possibly Saturdays - except holidays.

Please note we do not deliver on Sundays.

Date of delivery may vary due to carrier shipping practices, delivery location, method of delivery, and the items ordered. Products may be delivered with or without sealed wrapping depending on the weather.

4. Delivery Instructions

Please note that we deliver to public areas where the customer is to meet with our driver and receive their order. We will not leave your order without someone signing a receipt that the order has been received. Please make sure that your vehicle can transport the products to their final destination such as the customer's residence. Please be sure someone is there on time during the window of delivery schedule.

5. Shipping Costs

Shipping costs are based on the delivery distance of your order. To find out how much your order will cost simply add the items you would like to purchase to your cart and proceed to the checkout page. Once at the checkout screen, shipping charges will be displayed.

Additional shipping charges may apply to remote areas or for large or heavy items. You will be advised of any charges on the checkout page or an email from tgt.feed@gmail.com.

Sales tax is charged according to the province or territory to which the item is shipped.

6. Damaged Items in Transport

If there is any damage to the packaging on delivery, contact us immediately at 808.333.5105 or email at tgt.feed@gmail.com.

7. Questions

If you have any questions about the delivery and shipment or your order, please contact us at **808.333.5105** or [**tgt.feed@gmail.com**](mailto:tgt.feed@gmail.com).